

From: [Thompson, BrianK](#)
To: [Edwards, Jeff](#); [Johnson, Laura-S](#); [Jones, Jasper](#); [Perkins, Shannon](#)
Subject: FOIAonline Next Steps and Future
Date: Thursday, November 18, 2021 3:44:00 PM

Good afternoon,

I am reaching out to announce that EPA, in consultation with the Office of the Federal Chief Information Officer, has decided to sunset the FOIAonline Shared Service by the end of FY23.

We are sharing this notice at our earliest opportunity and I want to assure you that we will continue to support your FOIA requests and case management needs until that time. Moreover, we will provide assistance to you during the off-boarding process and support migration efforts as we all work to ensure everyone succeeds and stays well informed.

We will be holding an initial meeting for the FOIAonline partners on Tuesday, November 30th to discuss this decision, listen to your needs and questions, and provide our high level plans for the next two years so you can begin your program's transition. I want to reiterate that our team will continue to work with each of you and your programs over the next two years to assist you in the ongoing operations of FOIAonline and your transition to whatever alternative FOIA case management solution you select.

Thank you, and as always, please feel free to reach out to me at any time.

-Brian

Brian Thompson | Director

eDiscovery Division
Office of Enterprise Information Programs (OEIP)
Office of Mission Support (OMS)
U.S. Environmental Protection Agency
phone: (202) 564-4256

From: [Thompson, BrianK](#)
To: [Thompson, BrianK](#)
Cc: [Edwards, Jeff](#); [Johnson, Laura-S](#); [Jones, Jasper](#); [Perkins, Shannon](#)
Subject: RE: FOIAonline Next Steps and Future
Date: Tuesday, November 30, 2021 11:13:28 AM
Attachments: [Partner Meeting Agenda 11.30.2021.pdf](#)

Good morning everyone,

Attached, please find an agenda for today's 1:00pm ET meeting. I look forward to our discussion in a few hours.

-Brian

Brian Thompson | Director

eDiscovery Division
Office of Enterprise Information Programs (OEIP)
Office of Mission Support (OMS)
U.S. Environmental Protection Agency
phone: (202) 564-4256

-----Original Appointment-----

From: Thompson, BrianK

Sent: Thursday, November 18, 2021 3:59 PM

To: Thompson, BrianK; Edwards, Jeff; Johnson, Laura-S; christie.m.sharpe@cbp.dhs.gov; Bennett, Amy; sabrina.burroughs@cbp.dhs.gov; Bouziane, Michele; Tamara.Qureshi@csb.gov; Lewis.Oleinick@dla.mil; kathy.Dixon@dla.mil; Teresa.W.Smith@dla.mil; Williams, Darrell M CIV OSD ODAM (USA); bParsons@doc.gov; JGoode@doc.gov; Barbara.Gonzalez@DODIG.MIL; Mark.Dorgan@DODIG.MIL; Searle.Slutskin@DODIG.MIL; rachel.spector; christopher.a.julka@navy.mil; Moumbleaux, Joan; Weth, Patricia; Rementer, Nicole; vanessa.lamb@fcc.gov; Stephanie.Kost@fcc.gov; Benish.Shah@fcc.gov; rosborne@flra.gov; travis.lewis@gsa.gov; kimberly.veach@gsa.gov; Jennifer.Everling@mspb.gov; Fon.Muttamara@mspb.gov; Karin.Kelly@mspb.gov; Joseph.Scanlon@nara.gov; jeannette.wise@nara.gov; Mark.Jeweler@nrlb.gov; Julie.Yarbrough@nrlb.gov; Synta.Keeling@nrlb.gov; Stephanie.Blaney@nrc.gov; Karen.Danoff@nrc.gov; Lezlie.Colbert@nrc.gov; tina.ennis@nrc.gov; Perry.Camilla@pbgc.gov; Oreoluwa.Fashola@sba.gov; melinda.jones@sba.gov; Mary.Ann.Zimmerman@ssa.gov; Lorrell.Woods@ssa.gov; Anthony.Tookes@ssa.gov; Torya.Mathes-Evans@ssa.gov; Stan.Cierlitsky@ssa.gov; Navdeep.Sarai@ssa.gov; Monica.de.los.Reyes@ssa.gov; Josue.Vega@ssa.gov; Lawrence.E.Walker.II@ssa.gov; Nianti.Colon-Torres@ssa.gov; Linda.Frye@ssa.gov; Christopher.Oehrle@stb.gov; Marquis.Toson@stb.gov; Schumacher, Wendy; Alcantara, Natasha Y; Haywood, Kenyetta (Federal; Krapels, Helen (USPC); Epp, Timothy; cindy.cafaro; robin.patterson@navy.mil; sally.hughes@usmc.mil; Gamez.Betty@pbgc.gov; Christopher.holleman@sba.gov; Steve.Husk@usdoj.gov; Anissa.Banks@usdoj.gov; Wells, Jeffrey; Grimm, Patrick

Cc: Jones, Jasper; Perkins, Shannon; Julka, Christopher A CIV USN DONCIO WASHINGTON DC (USA); Reagan, Sarah; Stewart, Tyler J CIV DLA INFO OPERATIONS (USA); Wheeler, Ashley; Alvarez, Nelson R

CIV DLA INFO OPERATIONS (USA); Gulamali, Adil; Hickey, Tammy J CIV OSD OATSD (PCLT) (USA); Fuentes, Tonya R (Toni) CIV OSD OATSD (PCLT) (USA); Joshua Cooper; Rhonda Martinez; Sherice Mariani; Peters, Noah; Moore, Angela G; Saul, Lindsey A CIV DLA INFO OPERATIONS (USA); Chickris, Peter; Mansfield, Judith R CIV DLA INFO OPERATIONS (USA)

Subject: FOIAonline Next Steps and Future

When: Tuesday, November 30, 2021 1:00 PM-2:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

Discuss this decision to sunset FOIAonline by FY23

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

(b) (6)

United States, Washington DC

Phone Conference ID: (b) (6)

[Find a local number](#) | [Reset PIN](#)

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*FOIAonline Partner Meeting
Sunsetting Overview and Next Steps*

November 30, 2021
1:00pm – 2:00pm
Teams Meeting

Agenda

- I. Sunset Announcement
- II. Meeting Purpose and Structure
- III. Sunsetting Decision Rationale
- IV. Overview of Sunsetting Schedule
- V. FOIAonline Sunsetting Support
 - a. Partner input and feedback will help drive the communications and FOIAonline support elements of this transition.
 - b. Partner needs/concerns/questions/requests related to sunsetting should be sent to our FOIAonline team (Jeff, Jasper, and Laura). This allows for a central focal point for these communications and allows our contractors and help desk to maintain focus on everyday operations. Please don't go through our contractors or help desk, as they need to maintain focus on everyday FOIAonline operations.
- VI. Upcoming meetings and events

Meeting: We would like to host a series of meetings to feed you information and to address your information needs. Thus far, **some proposed meeting topics for the near future include** (meetings will take place every two weeks):

 - **Sunsetting Process Logistics/Timing (tentatively scheduled for early January 2022):**
Phasing/timing of sunsetting that includes timing for last year-end report, migrating data, and a code freeze. Accessibility to data after sunsetting, public notifications
 - To be Scheduled in late January 2022
 - **Budget and MOUs/MOAs:**
 - **Case Management Alternatives:**

Event: NexGen FOIA Tech Showcase in February 2022

The information that we have on this event is as follows:

The Chief FOIA Officers (CFO) Council's Technology Committee, in conjunction with The Office of Information Services (OGIS) at the National Archives and Records Administration and the U.S. Department of Justice (DOJ) Office of Information Policy (OIP), are hosting an event for federal agencies in February 2022 called the **NexGen FOIA Tech Showcase**.

The purpose of this two-day event is to identify FOIA technology solutions for federal agencies in response to existing FOIA case processing challenges raised through the Technology Committee's research. Additionally, the event is intended to help federal agencies better understand the promise of artificial intelligence and advanced/emerging technology for case processing.

On the first day of the showcase, FOIA practitioners and industry partners will share issues, insights, and explore potential solutions in the following areas:

- eDiscovery/electronic record search tools
- Case processing tools (including the collection of records to review for redaction and posting accessible 508 compliant releases)
- Redaction tools (including tools that allow for automatic redaction of similar forms and record types including paper, digital content, videos, data, etc.)
- Artificial Intelligence (AI) tools that may assist with FOIA case processing.

On the second day, attendees will discuss how these tools can improve agency FOIA programs in the following ways:

- The future of FOIA
- Improved public FOIA reading rooms/websites
- Improving the FOIA customer experience

From: [Thompson, BrianK](#)
To: [christie.m.sharpe@cbp.dhs.gov](#); [sabrina.burroughs@cbp.dhs.gov](#); [Bouziane, Michele](#); [Lewis.Oleinick@dla.mil](#); [Nicole.Brugato@dla.mil](#); [JGoode@doc.gov](#); [bParsons@doc.gov](#); [KHaywood1@doc.gov](#); [Barbara.Gonzalez@DODIG.MIL](#); [Mark.Dorgan@DODIG.MIL](#); [rachel.spector](#); [Natasha.Alcantara@sol.doi.gov](#); [cindy.cafaro](#); [Schumacher, Wendy](#); [christopher.a.julka@navy.mil](#); [robin.patterson@navy.mil](#); [sally.hughes@usmc.mil](#); [Epp, Timothy](#); [Rementer, Nicole](#); [vanessa.lamb@fcc.gov](#); [Stephanie.Kost@fcc.gov](#); [rosborne@fira.gov](#); [travis.lewis@gsa.gov](#); [Fon.Muttamara@mspb.gov](#); [Karin.Kelly@mspb.gov](#); [Joseph.Scanlon@nara.gov](#); [Jeweler, Mark](#); [Keeling, Synta](#); [Stephanie.Blaney@nrc.gov](#); [Karen.Danoff@nrc.gov](#); [Perry.Camilla@pbqc.gov](#); [Gamez,Betty@pbqc.gov](#); [Christopher.holleman@sba.gov](#); [Oreoluwa.Fashola@sba.gov](#); [MaryAnn.Zimmerman@ssa.gov](#); [Linda.Frye@ssa.gov](#); [Torya.Mathes-Evans@ssa.gov](#); [Christopher.Oehrle@stb.gov](#); [Marquis.Toson@stb.gov](#); [Steve.Husk@usdoj.gov](#); [Anissa.Banks@usdoj.gov](#); [Wells, Jeffrey](#); [Grimm, Patrick](#)
Cc: [Johnson, Laura-S](#); [Wheeler, Ashley](#); [Edwards, Jeff](#)
Subject: FOIAonline Advisory Board Contacts & Case Management Solutions
Date: Friday, December 3, 2021 10:22:04 AM
Attachments: [Potential FOIA Case Management Solutions.pdf](#)
[FOIAonline Advisory Board Contacts.pdf](#)

Good morning and happy Friday.

You are receiving this email because you are listed as a point of contact for your Agency/Department as a representative for the FOIAonline Advisory Board or your point-of-contact has asked that you be included in the emails and meeting invites for the FOIAonline Advisory Board. During our FOIAonline discussion this past Tuesday there was interest by many of you to have each other's contact information. Therefore, attached to this email you will see a PDF titled "FOIAonline Advisory Board Contacts". This is the most updated information we have and in some cases we have been asked to include multiple individuals from a single Agency/Department. If you have changes to your list and/or would like to designate a single point of contact, please let me know by COB Friday December 10th and include Laura Johnson and Ashley Wheeler in your response (both are cc'd on this email). If there are any changes I will send an updated list the week of December 13th.

In addition, you all should have received and will continue to receive invitations to participate in demonstrations from potential vendors that offer FOIA case management solutions. I have attached, as requested, a list of potential FOIA case management solutions and where I have it, the contact information for each. All of the ones for which I have contact information for have agreed to provide a demonstration by the end of January 2022 and I am working to schedule those. In addition, I am waiting to hear back from the remaining potential vendors on that list and will share updated contact information as it becomes available.

As always, if there anything that Jeff, Laura, Jasper or I can do for you or if you have any questions please do not hesitate to reach out.

-Brian

Brian Thompson | Director

eDiscovery Division

Office of Enterprise Information Programs (OEIP)

Office of Mission Support (OMS)

U.S. Environmental Protection Agency

phone: (202) 564-4256

FOIA Case Management Solutions

Name of Company	Email	POC	POC Email
AINS – FOIAXpress	https://www.ains.com/foiexpress/	Pam Ackley VP Product Services AINS	Packley@ains.com
Armedia FOIA	https://armedia.com/solution/foia/		
GovQA	https://www.govqa.com/		
JustFOIA	https://www.justfoia.com/		
Merpsystems (VFOIA Tracker)	https://www.merpsystems.com/foia-solution	Prem Nair	pnair@merpsystems.com
Secure Release (Deloitte)	https://www.relativity.com/data-solutions/customizations/app-hub/secure-release/	Sue Seeley Managing Director Deloitte Risk & Financial Advisory	sseeley@deloitte.com
Tyler Tech (TylerFederal)	https://www.tylertech.com/solutions/courts-public-safety/courts-justice/investigations-audits/foia	Marshall Hamilton Account Executive Tyler Technologies – Federal Division 703-463-4207 www.tylertech.com	marshall.hamilton@tylerfederal.com

Agency	Name	Advisory Board	Email
CBP (1)	Christie Sharpe	Yes	christie.m.sharpe@cbp.dhs.gov
	Sabrina Burroughs	Yes	sabrina.burroughs@cbp.dhs.gov
CSB (2)	Michele Bouziane	Yes	Michele.Bouziane@csb.gov
DLA (3)	Oleinick, Lewis	Yes	Lewis.Oleinick@dla.mil
	Brugato, Nicole Laureen	Yes	Nicole.Brugato@dla.mil
DOC (4)	Jennifer Goode	Yes	JGoode@doc.gov
	Bobbie Parsons	Yes	bParsons@doc.gov
	Kenyetta Haywood	Yes	KHaywood1@doc.gov
DOD-OIG (5)	Barbara Gonzalez	Yes	Barbara.Gonzalez@DODIG.MIL
	Mark Dorgan	Yes	Mark.Dorgan@DODIG.MIL
DOI (6)	Rachel Spector	Yes	rachel.spector@sol.doi.gov
	Natasha Alcantara	Yes	Natasha.Alcantara@sol.doi.gov
	Cindy Cafaro	Yes	cindy.cafaro@sol.doi.gov
	Wendy Schumacher	Yes	wendy.schumacher@sol.doi.gov
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	Robin Patterson	Yes	robin.patterson@navy.mil
	Sally Hughs	Yes	sally.hughes@usmc.mil
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	Nicole Rementer	Yes	Rementer.nicole@epa.gov
FCC (9)	Vanessa Lamb	Yes	vanessa.lamb@fcc.gov
	Stephanie Kost	Yes	Stephanie.Kost@fcc.gov
FLRA (10)	Rebecca J. Osborne	Yes	rosborne@flra.gov
GSA (11)	Travis Lewis	Yes	travis.lewis@gsa.gov
MSPB (12)	Fon Muttamara	Yes	Fon.Muttamara@mspb.gov
	Kelly, Karin	Yes	Karin.Kelly@mspb.gov
NARA-GC (13)	Joseph Scanlon	Yes	Joseph.Scanlon@nara.gov
NLRB (14)	Mark Jeweler	Yes	Mark.Jeweler@nlrb.gov
	Synta Keeling	Yes	Synta.Keeling@nlrb.gov
NRC (15)	Stephanie Blaney	Yes	Stephanie.Blaney@nrc.gov
	Karen Danoff	Yes	Karen.Danoff@nrc.gov
PBGC (16)	Camilla Perry	Yes	Perry.Camilla@pbgc.gov
	Betty Gamez	Yes	Gamez.Betty@pbgc.gov
SBA (17)	Christopher Holleman	Yes	Christopher.holleman@sba.gov
	Oreoluwa Fashola	Yes	Oreoluwa.Fashola@sba.gov
SSA (18)	Mary Ann Zimmerman	Yes	MaryAnn.Zimmerman@ssa.gov
	Linda Frye	Yes	Linda.Frye@ssa.gov
	Torya Mathes-Evans	Yes	Torya.Mathes-Evans@ssa.gov
STB (19)	Christopher Oehrle	Yes	Christopher.Oehrle@stb.gov
	Toson Marquis	Yes	Marquis.Toson@stb.gov
USPC -DOJ (20)	Steve Husk	Yes	Steve.Husk@usdoj.gov
	Anissa Bank	Yes	Anissa.Banks@usdoj.gov

NLRB Equities

From: Noga, Vaughn <Noga.Vaughn@EPA.GOV>

Sent: Tuesday, November 16, 2021 4:19 PM

Cc: Henderson, Austin <Henderson.Austin@epa.gov>; Alvarado, David <alvarado.david@epa.gov>; Collard, Erin <Collard.Erin@epa.gov>; Wells, Jeffrey <Wells.jeffrey@epa.gov>; Thompson, BrianK <Thompson.BrianK@epa.gov>; Grimm, Patrick <Grimm.Patrick@epa.gov>

Subject: EPA FOIAonline Shared Service Announcement

Colleagues,

I am reaching out to you today to inform you of EPA's decision to sunset the FOIAonline Shared Service by the end of FY23. FOIAonline is a multi-agency web-application run through the

Environmental Protection Agency (EPA) that enables the public to submit FOIA requests to participating agencies, track the progress of any agency's response to a request, search for information previously made publicly available, and generate reports on FOIA processing, including DOJ's Year End report. Since FOIAonline's inception in 2012, the commercial market for this type of application has seen significant growth and encouraging technological advances. Based on our recent market analysis of FOIA case management products and alternatives, EPA has made the determination that it is no longer in the government's best interest to continue to provide this service to our Federal Partners.

I've asked my FOIAonline team to reach out later this month to your agency's designated point of contact to initiate discussions on this transition. Additionally, my team will offer a series of follow up meetings to provide logistical information and assistance as we sunset the Program, and our Federal Partners identify a new solution. In the interim, Brian K. Thompson (Thompson.BrianK@epa.gov), Director of the eDiscovery Division who manages the FOIAonline program, is available to answer questions. I am also available to you if you would like to have a discussion.

Vaughn Noga, Chief Information Officer
and Deputy Assistant Administrator for Environmental Information
Office of Mission Support
U.S. Environmental Protection Agency
1200 Pennsylvania Ave
Washington DC 20460

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Vaughn Noga, Chief Information Officer
and Deputy Assistant Administrator for Environmental Information
Office of Mission Support
U.S. Environmental Protection Agency
1200 Pennsylvania Ave
Washington DC 20460

NLRB Equities



From: Edwards, Jeff <Edwards.Jeff@epa.gov>

Sent: Wednesday, November 17, 2021 8:52 AM

To: Keeling, Synta <Synta.Keeling@nlrb.gov>; Johnson, Laura-S <Johnson.Laura-S@epa.gov>

Cc: Thompson, BrianK <Thompson.BrianK@epa.gov>

Subject: RE: FOIAonline

Good Morning Synta,

Thank you for your email. We will be setting up a meeting to discuss the details very soon. We'll be here to support you during the transition without a doubt.

At this time, FOIAonline is not recommending a specific alternative but we will put together a list that can assist with your market assessment.

Thanks again,
Jeff

Jeff Edwards

Office of Enterprise Information Programs

Office of Mission Support

U.S. Environmental Protection Agency

919-541-2677

NLRB Equities



NLRB Equities

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From: Edwards, Jeff <Edwards.Jeff@epa.gov>

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